

CPNI Privacy Notice

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about the quality, technical configuration, type, destination, and amount of products and services you use. We also gather data during application processes. This information is known as Customer Proprietary Network Information (CPNI) and Nonpublic Personal Information. Under federal law, you have a right and CL Tel has a duty, to protect the confidentiality of your CPNI. CL Tel will not disclose or sell this information, unless required to do so by law; or upon receipt of an affirmative written request by a customer. CL Tel may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents or contractors who must use the information to provide products and services to you. Further sharing of this information is restricted by our employee handbook, non-disclosure agreements and the law, in order to guard your personal information.

As in the past and continuing into the future, our company respects your privacy and complies with the privacy rules mandated by the Federal Communications Commission, Iowa Utilities Board, and any other telecommunications regulatory agencies. We do not sell your private account information or provide your telephone call detail information to outside entities for marketing purposes. The protection of your information is important to us and our Company acknowledges that you have a right, and we have a duty, under federal law, to protect the confidentiality of your Customer Proprietary Network Information (CPNI). Sometimes we would like to make you aware of additional products or services available from us outside the existing business relationship. For example, if you have our local voice service, you may be interested in our long distance packages. However, because of the FCC new rules on CPNI, you have the option of being excluded from such internal targeted marketing services by notifying us that you would not like this information. CPNI is information created by virtue of the relationship between a carrier and a customer, including the quantity, technical configuration, type, destination, location, and amount of use of a customer's telecommunications services purchased (including specific calls a customer makes and receives) and related local and toll billing information. It does not include published information such as one's name, address, or telephone number. We would like the opportunity to continue to better serve you by notifying you of our additional products and services. You do, however, have the right to opt-out of hearing about these products and services. **If you would like to continue being notified about the products and services based upon your current services with us there is no action needed.** However, if you would like to "opt-out" please notify us in writing that you would not like us to inform you of the products and services outside of your existing scope of service with us based upon the use of your CPNI. Please send written notice to CL Tel, 107 N. 4th Street, Clear Lake, IA 50428. Unless you provide us with notice that you wish to opt-out within 30 days of the date of this notice, we will assume that you give our Company the right to utilize your CPNI for internal marketing campaigns. Please be advised that if you do not opt out, your consent will remain valid until we receive your notice withdrawing it. If you wish to withdraw your consent at any time, you may do so by sending us written notice. Furthermore, note that opting out will not affect the status of the services you currently have with our Company. In addition, we can disclose your CPNI to comply with any laws, court order or subpoena or to provide services to you, pursuant to your Application for Service.

No, I would like to Opt –Out.

Name _____

Account Number _____

Signature _____

Date _____